For OS X users in the CIT network, Adobe Illustrator does not correctly configure its use of the local hard drive for scratch space. Here are the steps you need to follow to fix this.

**How do I fix it?**

- Start Illustrator
- Configure Scratch Space (Illustrator/Preferences/Plug-ins & Scratch Disks…)
- Under (Scratch Disks/Secondary) select the local disk option (NOT None)
- Press OK
- Exit Illustrator
- Start Illustrator

The setting should be saved for the future, and you should not need to change the setting again.